

Dear Valued Partner,

Hope you, your near & dear ones & all associated with you are safe & keeping good health.

At the outset, let me begin by thanking you for your continued support and patronage to Jindal Saw range of products and trust placed in us during this time of crisis. As an old saying goes "Crisis is an opportunity riding a dangerous wind", we at Jindal Saw working towards a better tomorrow and ensuring that all of us emerge stronger than before. Just to update you on your reliable & preferred partner's situation in these unprecedented times.

### **Jindal Saw's Assurance for Customers**

Jindal saw has developed Business Continuity Plan to respond to disruptive COVID-19, while safeguarding the health of our employees and minimizing the impact on the production activities and correspondingly to the delivery of products.

We at Jindal Saw have taken necessary permission/approvals from the respective state Governments as per the guidelines given by Govt. of India (GOI) to ensure that we operate within the paraphernalia of the guidelines and take utmost care of the Employees, visitors and Third Party Inspectors. Following steps have been taken to become an effective leader in these trying times:

**Safety measures in Mills:** once lockdown was relaxed we have taken all precautions to allow the production activities to start, such as applying social distancing and hygiene protocols based on guidance from health authorities and our Pandemic Task Force lead by the HR team at each manufacturing location. Also, teams have been formed on rotating schedules to reduce the number of people in a single location to comply with the guidelines given by the GOI.

**Disinfection Protocols:** Detailed guidelines have been given by the HR team to maintain the disinfection protocol like avoiding handshakes, using disinfectant through operating the same by foot, sanitizing all visitors, scheduled daily sanitation of the workstations, open areas etc.



Having said above,

we are extremely happy to share with you that your trusted supplier and its entire TEAM is absolutely safe and geared up to serve you with extra vigour and renewed zeal to make this pandemic as insignificant as possible. We all are fully committed to bringing the business operations of our subsidiaries and shareholdings to the pre pandemic era so as to remain a reliable & trusted partner for our valued customers like you.

We at JSAW wish and pray for your good health and safe passage of these times.

Thanks for being a wonderful & valuable partner.

For Jindal SAW Limited

Neeraj Kumar  
(Group Chief Executive Officer &  
Whole Time Director)